

# Rideshare Review

A bimonthly publication from Capitol Rideshare

November/December 2024



## Travel Reduction Survey: What you had to say

*Comments provided details about employees' commuting concerns*

The 2024 Travel Reduction Survey offered employees the chance to provide valuable feedback on their commuting experiences, and this year's responses revealed key trends in alternative modes of travel. With more than 730 employee comments reviewed, the feedback highlights a variety of opinions, suggestions and concerns regarding transportation options and commuting strategies.

### Survey Breakdown: Key Trends and Insights

A majority of the comments focused on telework, which continues to be a dominant topic in the realm of alternative commuting. Many respondents highlighted the flexibility of remote work as a significant benefit, citing its positive impact on work-life balance and overall job satisfaction. A substantial portion of the comments, 73%, expressed support

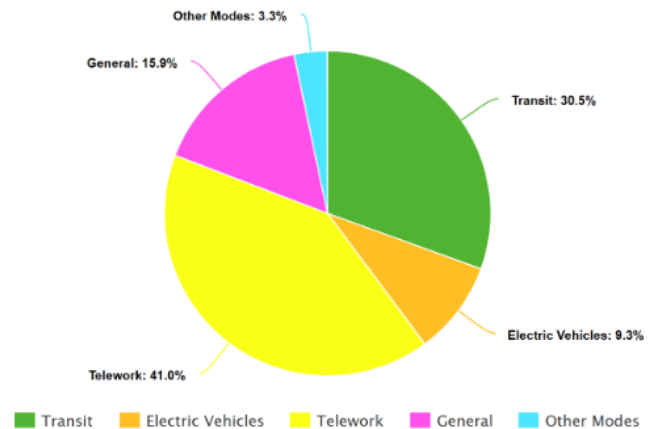
for telework, with employees noting the following advantages:

- Cost savings on gas and vehicle maintenance
- More personal time for family and self-care
- Less stress from daily commutes
- Increased productivity and job satisfaction
- Better work-life balance

As telework remains a critical factor in reducing single occupancy vehicle (SOV) use, it is clear that offering remote work options is a key strategy in meeting our environmental goals and improving employee morale.

### Other Notable Trends

Transit-related comments were also a major focus. While some respondents noted issues with existing services, there was also significant interest in improving transit



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## Emergency Ride Home program: Enroll in Commuter Club before you have an emergency

Employees who use an alternative mode at least twice per week—carpool, transit, telework, compressed work week, electric vehicle, biking or walking—are eligible for free membership in Commuter Club. The program provides an emergency ride home (ERH), up to twice per fiscal year, for unexpected emergencies when an employee took transit or carpooled to work. Capitol Rideshare provides a Lyft Pass code to pay for a ride (up to \$50). Capitol Rideshare cannot reimburse employees for an emergency ride home; you must download the Lyft Pass credit via your Commuter Club dashboard and apply it to your Lyft account prior to booking the ride.

Please ensure you are enrolled in the Commuter Club, you have an active Lyft account and you follow the instructions for downloading and using your [Lyft Pass credit](#). Same-day approval for Commuter Club membership is NOT guaranteed, so enroll now. **Pass codes cannot be used to book a ride to work.** For more information about the Emergency Ride Home program, be sure to visit the [Commuter Club page](#) online.

## 2025 Capitol Rideshare calendars are available to Commuter Club members

The 2025 Capitol Rideshare calendars have been sent to agencies for distribution to Commuter Club members. Please reach out to your coordinator; Capitol Rideshare will not fulfill individual requests.

The image displays a 4x5 grid of 2025 monthly calendars. The central cell contains a photograph of a purple Capitol Rideshare bus with 'VALLEY MTR' on its destination sign. Below the bus image is the text: 'Capitol Rideshare 602.542.RIDE CapitolRideshare.AZ.gov'. The surrounding cells are monthly calendars for January through December. Each calendar has a grid of days with some dates circled in red. At the bottom of the grid, there are two small icons: a square for 'State Holiday' and a circle for 'State Pay Day'.

## Arizona’s Connected Workspace: State employees may reserve work- space or meeting rooms

Remote workers who occasionally need to meet at or work from a state facility may reserve space at the Arizona’s Connected Workspace, a state-of-the-art hoteling facility. Located at 1400 West Washington Street in Phoenix, the workspace has a variety of conference rooms, individual work cubicles, collaborative huddle spaces, and a large training room. The space also features a café-style minimart and kitchen. Please visit [doa.az.gov/services/arizona-connected-workspace](https://doa.az.gov/services/arizona-connected-workspace) and create an account in the Tango Reserve by Agilquest reservation system. Alternatively, employees also may email ACW Concierge Shelley Witt at [shelley.witt@azdoa.gov](mailto:shelley.witt@azdoa.gov) and she can assist with making a reservation.

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options and transportation infrastructure. These comments aligned with the types of questions included on the survey. There were also comments related to electric vehicles. Staff will communicate any program changes through agency travel reduction coordinators, via the Rideshare Review newsletter, and by posting website updates at [CapitolRideshare.az.gov](https://CapitolRideshare.az.gov). Staff will communicate program improvements through agency travel reduction coordinators, via the *Rideshare Review* newsletter and by posting website updates at [CapitolRideshare.az.gov](https://CapitolRideshare.az.gov).

# Congratulations to Our RideAmigos Contest Winners!

Capitol Rideshare launched the RideAmigos monthly contests in June 2020, and employees are logging trips, earning and redeeming points to enter contests for prizes! **Remember, remote work days count as alternate modes—so log those remote work days!** Below are Commuter Club members who entered the contests and were randomly selected as gift card winners via the RideAmigos gamification module.

October winners	Agency
Lori Anderson	DEPT OF TRANSPORTATION
Elizabeth Beck	DEPT OF CHILD SAFETY
Stephanie Huang	DEPT OF ENVIRONMENTAL
Hannah Rodriguez	CORPORATION COMMISSION
Anita Valdez	DEPT OF TRANSPORTATION
Brooke Colvin	FIRST THINGS FIRST
Melissa Miller	DEPT OF TRANSPORTATION
Michelle Rademacher	DEPT OF ECONOMIC SECURITY
Courtney Caithamer	DEPT OF CHILD SAFETY
Gay Harris	DEPT OF ECONOMIC SECURITY
Angelica Burris	SUPREME COURT
Shanel Scott	DEPT OF ECONOMIC SECURITY
Karen Eatherly	DEPT OF TRANSPORTATION
John Theisen	DEPT OF CORRECTIONS
Shawna Robles	DEPT OF ECONOMIC SECURITY
Terri Ziegler	DEPT OF EDUCATION
Angela Andreasen	DEPT OF ECONOMIC SECURITY
Wayne Miller	DEPT OF ENVIRONMENTAL
Rafael Martinez	DEPT OF WATER RESOURCES
Marcy Bernasconi	REGISTRAR OF CONTRACTORS

November winners	Agency
Rose Stubbs	DEPT OF TRANSPORTATION
Maria Morales	DEPT OF ECONOMIC SECURITY
Matthew Hernandez	DEPT OF ECONOMIC SECURITY
Megan Woods	AHCCCS
Shawna Robles	DEPT OF ECONOMIC SECURITY
Cynthia Abrigo	DEPT OF LIQUOR LICENSES & CONTROL
Michele Miller	DEPT OF CHILD SAFETY
Anjali Dang	LOTTERY COMMISSION
Wendy Chapa	DEPT OF CHILD SAFETY
Aaron Dolan	DEPT OF CORRECTIONS
Laurie Kelly	DEPT OF ADMINISTRATION
Jolene Teeters	DEPT OF ADMINISTRATION
Hannah Rodriguez	CORPORATION COMMISSION
Vance Parisot	CORPORATION COMMISSION
David Schahn	DEPT OF ADMINISTRATION
Andrea Golfen	DEPT OF HEALTH SERVICES
Donald Carroll	ATTORNEY GENERAL (DEPT OF
Kimberly Crawford	DEPT OF HEALTH SERVICES
Daniela Pena	DEPT OF ECONOMIC SECURITY
Maryanne Curfman	DEMA

Members of [Commuter Club](#) are eligible to join the fun and start redeeming their points for the chance to win a gift card! Here’s how it works:

1. Log your alternate modes and collect your points.
2. Once you have at least 100 points, scroll to the bottom of your dashboard to your My Rewards section. Click on RideAmigos Sign Up and Trip Logging Points.
3. Under your points total, click on Show Details and Inventory.
4. The dashboard expands to show you the awards available to you and the points required to enter the drawing.
5. Click on the drawing you wish to enter. If you have the points available, you can redeem points for up to three entries. Example: If you have a point balance of 300 and each entry is 100 points, you can redeem the balance of your points for three drawing entries.

Start redeeming your points today—and if you haven’t started logging your trips, get started! You can log previous trips up to 30 days! If you need help learning how to log trips, please visit the FAQs posted on [Capitol Rideshare’s RideAmigos information page](#).

## Coordinator's Corner

### Staff has sent out Capitol Rideshare 2025 calendars to your attention

Staff has sent the Capitol Rideshare 2025 calendars for distribution at your respective agencies. For smaller boards and commissions, staff sent enough calendars for all employees at your agencies. For larger agencies, staff will email a list of your agency's employees who are enrolled in Commuter Club—those employees should receive a calendar. Please be sure to let us know if any of the employees on your list have left your agency so we can update the database with the most current information. Please distribute the remaining calendars in your new hire packets. We also included Platinum card for transit applications and the Capitol Rideshare brochures upon request. If you have not received your calendars by Dec. 20, please email [RideshareHelp@azdoa.gov](mailto:RideshareHelp@azdoa.gov) so we can send additional calendars.

### Please do not cancel transit cards when employees transfer agencies

Please do not cancel a Platinum card if employees are transferring to another state agency unless an employee requests it. The transit cards will transfer with them to their new agencies. If the employee's card is canceled, they must apply for a new card and wait up to three weeks to receive a replacement (and pay fares out of pocket). Capitol Rideshare will pay the fare costs for both cards, which may exceed the monthly cap of a single pass. Please refer to ADOA's [HRIS training resources webpage](#) for related information. If you have questions about issuing or canceling transit cards, please email [Central.Payroll@azdoa.gov](mailto:Central.Payroll@azdoa.gov).

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## Reminders & Notes

### Employees who carpool three times/week may participate in the carpool program

Employees who carpool at least three times per week are eligible for a Capitol Rideshare carpool parking permit, which allows parking in reserved Capitol Rideshare spaces on the days that the driver carpools. The permits are also available to employees who drive zero-emissions vehicles. Please review the [carpool program](#) information to apply for the carpool parking permit.

### FREE Platinum card for transit

Capitol Rideshare is fully subsidizing the Platinum card for transit program through June 30, 2025, meaning transit is FREE for participating state employees. To learn more about the program and download the Platinum card application, visit the [Capitol Rideshare website](#). Completed applications must be returned to the employee's human resources staff. If you have questions about the Platinum card program, please email [RideshareHelp@azdoa.gov](mailto:RideshareHelp@azdoa.gov).

### Ride-matching for carpool and vanpool

Employees who are seeking a carpool partner or an open seat in an established vanpool should create a profile on the [Capitol Rideshare Ride-Amigos](#) platform as well as the [Valley Metro ShareTheRide.com platform](#). This will allow employees to each out to rideshare partners whose routes and schedules match their own.

### Free transit rides on New Year's Eve

Valley Metro will be offering [free rides](#) on all transit services on Tuesday, Dec. 31, from 7 p.m. until the end of service. Just get on board—no need to pay, scan or tap.



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RIDESHARE**

*Ride smarter. Breathe easier.*